



Frequently Asked Questions - Secondary Schools Programme

How are the events broadcast?

The events are broadcast through a platform called Crowdcast. Crowdcast is a live video platform for webinars, Q&As, courses, concerts, and online conferences or Festivals. There is no software to download and attendees can join from anywhere. Only the host and speakers are seen on screens. Crowdcast is supported in most modern browsers, on Android and iOS (apple) devices.

What do we have access to in the Secondary School Programme?

You will have access to the live author events from years 7 to year 9. You will also be sent a code to give teachers and sixth form free access to the evening Open Events.

What happens if we cannot watch an event live?

Don't worry! You'll be able to watch the replay after the event. Just click the event URL you used to register, or log into your account and go to My Events.

How do we join events?

Each Crowdcast event is linked to a single URL. That means for our schools programme you will use the same link to register for, join, and watch replays of an event. The link is the same for each author event within the programme.

Do we need specific technology?

To use Crowdcast you do not need to download any programmes as it runs off a browser.

For best quality results, it is good practice to check that your technical setup (eg. browser, wifi connection) meets Crowdcast requirements before joining an event. When you log in to an event, you will see an option to check setup that helps you do this.

How can pupils interact in an event?

Pupils can interact by taking part in the Polls we will ask or by asking a question.

Polls are located in a tab just below the video feed. Your host may add a poll prior to the event or during a live session, so be sure to check this area periodically.

Questions & Answers are located in a tab just below the video feed. This is where you can submit any questions or leave a comment on a question. Once the host has answered the question, you will be able to view it in the answered tab. You can also up-vote questions that others have submitted.

Can we share with pupils at home?

With many pupils now at home we have adapted our approach and put the following in place to make it easy for everyone to join the Festival. You have a few options to share the events with pupils at home. The easiest way is by sharing the link on your registration email.

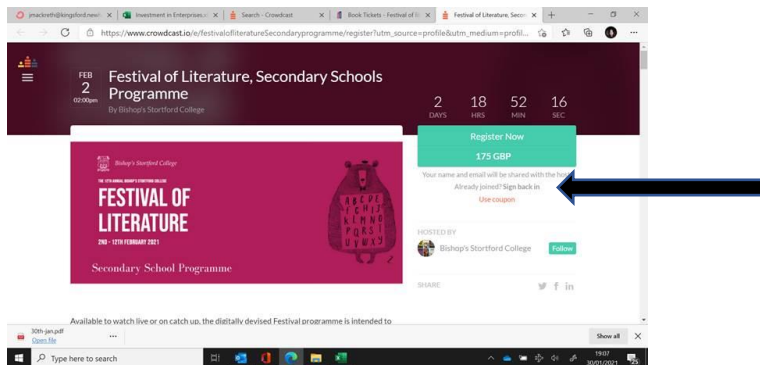
What happens once we have registered?

Once you are registered you will receive emails from us with information on how to share with your pupils and a recap of all the events taking place. We will also send you a link to all the teaching resources. There are resources for each author.

What do I do if I can't find my registration email.

If you can't find your first email with registration details you can take the following steps.

1. Click on the event link [Festival of Literature, Secondary Schools Programme - Crowdcast](#)
2. Select 'Sign back in'



3. Input your email and click the green arrow button
4. Then select 'email me a login link'.

